

July 28, 2011

Dear Homeowner and/or Business Owner affected by flooding

The Federal Emergency Management Agency (FEMA) has granted Montana Individual Assistance to homeowners and business owners affected by the 2011 flooding.

Please be aware that you **MUST** now register for assistance directly to FEMA. **The previous forms you completed with the county or state will not start the federal assistance process.**

To begin the assistance process, anyone affected by the disaster **MUST** register for assistance by calling toll-free 1-800-621-FEMA (3362) or TTY 800-462-7585. The toll-free line will be in operation from 6 a.m. to 12 a.m. (CDT) until further notice. Registration can be accomplished anytime at www.disasterassistance.gov.

FEMA's Individual Assistance program includes a wide range of aid, including emergency home repair, temporary disaster housing, replacement grants for serious disaster-related needs and expenses not covered by insurance or assistance programs. For those insured, the government may help pay for basic needs not covered by insurance.

Residents must register with FEMA at the above numbers or online to be eligible for all forms of federal assistance.

Officials advise applicants to have the following information available when applying for assistance:

- Current telephone number;
- Address at the time of the disaster and current address;
- Social Security number, if available;
- A general list of damages and losses suffered;
- In cases where the applicant is insured, the names of the company and agent, as well as the policy number;
- Bank account coding for those who wish to speed up assistance by using direct deposit.

If you have any questions concerning this please contact our office at 256-2775.

Sincerely,

Duane Winslow, Director